



Republika ng Pilipinas  
**KAGAWARAN NG KATARUNGAN**  
*Department of Justice*  
*Manila*

**BIDS AND AWARDS COMMITTEE**

**SUPPLEMENTAL BID BULLETIN NO. 1**

16 June 2021

This Supplemental Bid Bulletin No. 1 for the Project: **“Supply and Delivery of Adobe Creative All Apps”** is issued to clarify, modify or amend the item/s in the bidding documents. Accordingly, this shall form an integral part of the Bidding Documents for the said procurement.

REFERENCE	CLARIFICATION/AMENDMENT/CHANGE
<p><b>5. WARRANTY AND SUPPORT</b></p> <p>5.1 Three (3) years warranty and technical support including all necessary subscription services and updates within the warranty period.</p> <p>5.1.1 24x7 support availability by phone, email, online and onsite support</p>	<p><b>5. WARRANTY AND SUPPORT</b></p> <p><b>5.1 Three (3) years warranty and technical support including all necessary subscription services and updates within the warranty period.</b></p> <p><b>5.1.1 Within the three (3)-year warranty period, the supplier must be able to provide technical support to the Department either through telephone or email, or if the circumstances require, onsite. The Department may request such support from Mondays to Fridays from 8:00 a.m. to 5:00 p.m. and the supplier must respond within four (4) hours from notice.</b></p>

All terms, conditions, and instruction to bidders specified in the Bidding Documents inconsistent with this Bid Bulletin are hereby superseded and modified accordingly.

For guidance and information of all concerned.



**MARGARET V. CASTILLO-PADILLA**  
*Assistant Secretary*  
Chairperson, Bids and Awards Committee